

## **Novel Ideas Return Policy**

Returns will be accepted on the following conditions:

- Returns will only be accepted within 90 days of receiving the materials and with invoice and packing slip.
- A 20% restocking fee will be charged for returns.
- No COD returns are accepted. The school is responsible for return shipping costs.
- Materials must be returned in the original, double-walled boxes to maintain their new condition.
- Materials must be unmarked and in new, sellable condition to be issued credit.
- Once Novel Ideas has examined the returned materials and determined that they are able to be resold, credit for the original purchase will be granted to the individual, school, or district that made the original purchase.